OMBUDSMAN PROGRAM ACTIVITY WORKSHEET

Case Number (if relevant):	
Date: Completed by:	
Facility:	
Facility Contact:	
Time Spent: Travel Time: _	
Number in Attendance:	
Activity Type:	
Community Education	Technical assistance for local
	ombudsman and/or volunteer
Consultations to facilities/providers	Training for ombudsman/volunteer
Information & consultation to	Training given for facility staff
individuals	
Monitoring/work on laws, regulations	Work with media (interview or
	discussion)
Participation in facility surveys	Work with media (press release)
Resident visitation (complaint related)	Work with family council
Resident visitation (non-complaint	Work with resident council
related)	
Recertification Hours	
Training Topics (check as many that apply):	
Adult Protection	Legal
Advance Directives	Long Term Care
Aging	Medicaid
Behaviors	Medicare
Certified Training	Non-Certified Training
Choice Options	Ombudsman Services
Communications	Other
Community Services	Physicians
Complaint Process	Regulations
Developmentally Disabled	Resident Rights
Elderly Abuse	Restraints
Family	Round Table
	Survey
Activity Comments:	
